

DRIVING HEALTH IMPROVEMENTS THROUGH MEASUREMENT ALIGNMENT

A Community Health Forum | September 10, 2019

Event Speakers



Joshua T. Honaker, MD, MBA, FAAP, serves as the Chief Medical Administrative Officer, of the Norton Medical Group, a part of Norton Healthcare in Louisville, Kentucky. He has been employed with Norton since January 2012. His responsibilities include serving as the physician leader and co-administration leader for more than 1,100 employed providers. Dr. Honaker previously served as Chief of the Division of General Pediatrics at the University of Louisville School of Medicine, and as Chief Clinical Operations officer for the University's Department of Pediatrics, 2009-2012. Before joining the University of Louisville in 2009, he was a practicing pediatrician at Oldham County Pediatrics from 2001-2009, which he co-founded. He also served as a part-time Chief Medical Officer at Baptist Hospital Northeast, while in private practice in LaGrange, Kentucky from 2007 to 2009. A board-certified pediatrician, Dr. Honaker has held numerous leadership roles in the American Academy of Pediatrics, including President of the Kentucky chapter from 2007 to 2009. Dr. Honaker earned his medical degree from the University of Louisville, a master's in business administration from the University of Massachusetts, and a bachelor's degree in biology and chemistry from Western Kentucky University in Bowling Green, where he is a native.



Stephanie Clouser is the data scientist for Kentuckiana Health Collaborative, a nonprofit organization that works with key healthcare stakeholders in the community for better health outcomes and delivery in Louisville, Southern Indiana and Kentucky. In her current role, Stephanie fulfills the data needs of KHC, including completing regional and statewide physician quality measurement reports, which KHC has distributed to physicians since 2006 and publicly reported since 2012. Since 2017, she has led the development and maintenance of the Kentucky Core Healthcare Measures Set, developed through a public-private partnership with the goal of focusing and driving health improvements Kentucky.

Stephanie earned her bachelor's degree in economics and communication from Bellarmine University in Louisville, Kentucky, in 2010. In 2015, she completed her master's in analytics, also from Bellarmine. While working on her master's, Stephanie held an internship at Norton Healthcare, which sparked her interest in healthcare and eventually led to her position at KHC. Through her work with the KHC, she participates in various capacities with the National Quality Forum, Network for Regional Healthcare Improvement Organization, and National Alliance of Healthcare Purchaser Coalitions.



Chinwe Nwosu, MS, is a Director in Clinical Innovations department at America's Health Insurance Plans (AHIP), the national association whose members provide coverage for health care and related services. At AHIP, she is focused on performance measurement, health plan accreditation, health information technology, and specific policy and regulatory issues pertaining to quality, measurement, and payment. She coordinates AHIP's efforts on the Core Quality Measures Collaborative, a broad-based coalition of health care leaders working together to achieve an industry consensus on core measure sets to measure the quality of American health care.

Prior to joining AHIP, Ms. Nwosu worked under several Centers for Medicare and Medicaid Services (CMS) quality measure development contracts at Mathematica Policy Research and the Yale Center for Outcomes Research and Evaluation. She led projects focused on electronic clinical quality measure testing, NQF endorsement, and patient engagement. She also supported development, maintenance, and implementation of electronic, chart-abstracted, and claims-based process and outcome measures. During her time at Mathematica, she also supported bundled payment program implementation through CMS' Center for Medicare and Medicaid Innovation. She received her B.A. in Anthropology from Harvard University and her M.S. in Health Policy and Management from the Harvard School of Public Health.

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Faith Green has over 18 years of established success in the healthcare field, with strong emphasis on quality, education, and process improvement. Currently, working in the Office of the Chief Medical Officer (OCMO) at Humana, she has collaborated with leaders to improve clinical quality outcomes by reducing and refining over 1,100 metrics to approximately 200 and steered quality improvement initiatives. In efforts to share this work with the industry, she recently, coauthored, "A Health Plan's Journey to Identifying Meaningful Quality Measures" in the American Journal of Medical Quality and presented at various national and local forums. Faith is a Registered Nurse, a Certified Professional in Healthcare Quality, and a Certified Professional Coder. She has a Bachelor of Science in Nursing and a Master of Science in Nursing.

Before joining OCMO, Faith spent three years working as an Internal Audit Consultant at Humana Inc. focusing on providing Humana operational areas with objective analysis of internal processes. Faith assisted with the evaluation of risks, controls, and governance in support of creating high levels of consumer confidence while maintaining cost and resource utilization. Prior to joining Humana, Faith was a Quality/Outcomes Service Line Specialist at Jewish Hospital Louisville where she performed daily Quality Rounds, coordinated the AHRQ Deep Vein Thrombosis Taskforce, performed biweekly audits to enhance Joint Commission compliance and assisted with the development of evidence based clinical protocols. Working under the Risk Management umbrella also developed her ability to identify areas of vulnerability and ensure actions plans were coordinated to achieve success.



Jenny Goins is currently the Commissioner for the Department of Employee Insurance with the Kentucky Personnel Cabinet. She is responsible for the Kentucky Employees' Health Plan, and Group Life, Dental, and Vision Insurance options. Prior to her appointment as Commissioner, she served for seven years as the Deputy Commissioner.

Jenny retired from the United States Air Force/Air National Guard as a Chief Master Sergeant after a 25-year career that included duties related to combat communications, public speaking, journalism, human resources and education. Her last 10 years in the Air Force were spent teaching leadership, supervision and communication skills to military leaders and managing the teaching staff. After military retirement, Jenny spent 10 years in the corporate world as both an organizational development manager and senior HR leader before joining the State. She also provides training and motivational presentations for various non-profit groups and corporations.

In 2015, Jenny was inducted into the Kentucky Military Hall of Fame. She has a Bachelor's Degree in Organizational Management and a Master's Degree in Adult Learning from Tusculum College, Greeneville, TN.



Amy Mattingly is responsible for Anthem's Value Based contractual relationships with physicians, across all lines of business. She is a University Of Louisville graduate, and earned her Master of Science in Business Informatics (MBI) from Northern Kentucky University College of Informatics. Additionally, she serves as a member of the Kentuckiana Health Collaborative.

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Michael Hagen, MD, completed medical school and family medicine residency training at the University of Missouri-Columbia. Following residency, he practiced for several years in the Missouri Ozarks before joining the faculty at the University of Kentucky (UK) Department of Family and Community Medicine in 1981. At UK he has served as Residency Director, Clinic Director, Clerkship Director, Research Director, Associate Chair, and Chair. He took a leave of absence to complete a National Library of Medicine fellowship in Medical Informatics at New England Medical Center from 1987-1989. Dr. Hagen served a five-year term on the American Board of Family Medicine (ABFM) from 1991-1996, serving as President in his final year on the Board. He has led the ABFM's clinical simulation project since 1996, first as a part-time appointment and then full-time since 1998.

Dr. Hagen retired recently as ABFM Senior Vice President where he had primary responsibility for ABFM's continuing certification activities. He teaches part-time at the University of Kentucky, where he holds the rank of Professor in the Department of Family and Community Medicine. He remains a Diplomate of the American Board of Family Medicine and a Clinical Informatics Diplomate of the American Board of Preventive Medicine and participates actively in ABFM's and ABPM's continuing certification processes. He is married with two daughters and has been licensed as a ham radio operator for over 55 years.



Angela (Angie) W. Parker, RHIT, CHCQM, serves as Director, Program Quality and Outcomes for the Department for Medicaid Services. The Division of Program Quality and Outcomes measures, analyzes and reports health outcomes of Kentucky Medicaid members. The Division also oversees managed care Organizations (MCOs) to ensure compliance with all federal and state regulations and contract provisions. She has been with the Department for a little more than a year providing oversight of three branches: Quality, MCO Contract Compliance and Case and Disease Management. Prior to her current position she worked several years with a commercial managed care plan, Baptist Health Plan, aka Bluegrass Family Health, as the Director of Healthcare Operations and Director of Clinical and Quality Operations. She led and directed healthcare operations in areas of Utilization Management, Case Management, Quality Improvement, Disease Management, and Health Promotion. She led the health plan to its first National Committee of Quality Assurance (NCQA) accreditation.

Angie has her certification as a Registered Health Information Technician (RHIT) through the America Health Information Association (AHIMA) and as a Certified Healthcare Quality Management (CHCQM), through the American Board of Quality Assurance and Utilization review Physicians (ABQAURP).



Rachelle Seger joined the Foundation for a Healthy Kentucky in 2013 as the Community Health Research Officer. She coordinates the Foundation's data collection and dissemination efforts, which include the Kentucky Health Issues Poll (KHIP). Rachelle also manages the Foundation's data website, www.kentuckyhealthfacts.org, Health for a Change training series, and biennial Data! Forum which is co-presented with Interact for Health.

Rachelle previously served as a Programmer Analyst for the School of Nursing and a Cancer Control Specialist for the Kentucky Cancer Program, both at the University of Louisville. She has completed graduate work in research methodology, health disparities, and statistics at the University of Louisville. Rachelle holds a Bachelor's degree in Sociology and Psychology from Miami University Ohio.