

Angela Parker

Director, Program Quality and Outcomes | Department of Medicaid Services

Angela (Angie) W. Parker, RHIT, CHCQM, serves as Director, Program Quality and Outcomes for the Department for Medicaid Services. The Division of Program Quality and Outcomes measures, analyzes and reports health outcomes of Kentucky Medicaid members. The Division also oversees managed care Organizations (MCOs) to ensure compliance with all federal and state regulations and contract provisions. She has been with the Department for a little more than a year providing oversight of three branches: Quality, MCO Contract Compliance and Case and Disease Management. Prior to her current position she worked several years with a commercial managed care plan, Baptist Health Plan, aka Bluegrass Family Health, as the Director of Healthcare Operations and Director of Clinical and Quality Operations. She led and directed healthcare operations in areas of Utilization Management, Case Management, Quality Improvement, Disease Management, and Health Promotion. She led the health plan to its first National Committee of Quality Assurance (NCQA) accreditation.

Angie has her certification as a Registered Health Information Technician (RHIT) through the America Health Information Association (AHIMA) and as a Certified Healthcare Quality Management (CHCQM), through the American Board of Quality Assurance and Utilization review Physicians (ABQAURP).